



NEWPORT BEACH FIRE DEPARTMENT

To Whom It May Concern,

Timothy Riley
Fire Chief

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I am a Newport Beach Firefighter who has had the opportunity to see and use extensively the GST Mapper. My department was the first fire department in Orange County to use it. We have had GST Mapper on all of our mobile computers for about 5 years now. Having the Mapper on our units allows us to navigate to emergency calls quicker and more efficiently. Mapper keeps you from having to look in a map book and "find" the incident location; it finds it for you with automatic downloads from your CAD via x/y coordinates. It also gives you the routing to the call that you desire so you have more time to continue your preplanning. GST Mapper also allows you flexibility in "layering" your needed information for incident responses and preplanning. Mapper not only shows you how to get somewhere, but with the Mapper Editor software it can show you what you are responding to through digital or other imagery. The ability to not only be routed to a call but also be able to see a "preplan" or "special area map" within Mapper, takes a lot of the stress off of the first responder.

As the department administrator for GST Mapper, I was able to train all users within a matter of a couple of hours. I continually hear that the Mapper has given the first responders the time to better prepare for the incident that they are responding to. In addition, using Editor to enhance your Mapper provides you many advantages. Having the ability to change colors, add layers, images, symbology and update street information, gives the user a friendly and easy to read moving map.

Once again, my department has been using Mapper for a number of years and will continue to do so. We have looked into other products but have not found one that is as easy to use and understand, as GST's Mapper. My department is not only impressed by the Mapper but as well with the extraordinary customer service. If more information is needed on how Newport Beach Fire Department and GST Mapper work together, Please feel free to contact me.

Thank you,

A handwritten signature in black ink, appearing to read "Jim Boland".

Jim Boland
Fire Captain
Newport Beach Fire Department
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